

Cancellation Policy for Eiklan E-Learning Courses

All cancellations must be made by email.

Cancellation with more than 30 days notice – 100% refund

Cancellation with more than 3 weeks – 50% refund

Cancellation with less than 3 weeks notice – No refund, full fee applies

Payment must be received before the course start date or a valid PO number provided for invoicing.

You may transfer your place on a course to an alternative participant prior to the start date at no extra cost but please inform us of the change.

Failure to attend or complete an E-Learning course will not entitle a participant to a refund. The full fee is payable.

Eiklan reserves the right to cancel a course at any time without liability. Should this occur, delegates will be given as much notice as possible and will be offered an alternative date, a different course, or a refund of the course fee. Eiklan will not be responsible for reimbursing equipment fees.